

## Frequently Asked Questions

### **How do I purchase a policy through GSA?**

It's simple, visit [www.gsaib.com.au/yoga](http://www.gsaib.com.au/yoga) and follow the links for Yoga Australia, from start to finish the process takes less than 5 minutes.

### **How quickly can I get my Policy Documents?**

When purchasing the policy online, your documents are issued immediately after a successful credit card payment.

### **Will GSA notify Yoga Australia and the Health Funds?**

GSA will notify Yoga Australia of you purchasing your policy, however, you must upload the necessary documents via your online Yoga Australia member portal.

### **What happens with my past exposures if I move to GSA?**

The GSA policy provides an unlimited retroactive date, this means all past work is covered under the new policy.

### **What happens if I didn't notify a potential claim to my previous Insurer and I move to GSA?**

The policy provides extended continuous cover, any claim that ought to have been notified to a previous Insurer, but for whatever reason was not, will be picked up under the new policy.

### **Does my policy cover me for all multiple clinics?**

The Professional Indemnity policy provides worldwide cover (excluding USA & Canada), however, any action brought against you must be dealt with under Australian or New Zealand Law and Jurisdiction. The Public & Products Liability policy provides Australia and New Zealand only.

### **Does the policy cover me when I attend Trade Fairs, Shows, Markets etc?**

Yes, the policy provides cover Australia wide.

### **Am I losing any benefits by moving to GSA?**

The policy has been negotiated between GSA, CGU and Yoga Australia, there is nothing to lose, only more cover to gain.

### **I need to have glass cover and A frame sign cover for my Lease, is this included?**

Yes, the GSA policy includes full glass cover and coverage for A frames signs on council property.

### **I need to note an Interested Party, can the policy include this?**

Yes, we can include Interested Parties for Lease requirements.

### **Are my employees covered by the policy?**

Yes, all employee's are automatically covered, they do not need to be named on the policy.

### **Can I add modalities to my policy?**

Yes, these can be added at any time throughout the policy period FREE of charge by emailing GSA on [yoga@gsaib.com.au](mailto:yoga@gsaib.com.au).

### **If I need to speak with someone who do I call?**

You can ring GSA on 02 8274 8100 and one of our friendly staff will be able to assist you with any questions you may have.

